

UMP 1.5 Unified Reporter

Installation Guide

Notices

Copyright ©2010, Nimsoft Corporation

No part of this manual may be reproduced in any form or by any means (including electronic storage and retrieval or translation into a foreign language) without prior agreement and written consent from Nimsoft Corporation as governed by United States and international copyright laws.

Edition

First Edition, August, 2010

Trademarks

Java[™] is a U.S. trademark of Sun Microsystems, Inc.

Microsoft®, Windows®, and Windows NT® are U.S. registered trademarks of Microsoft Corporation.

Oracle® is a U.S. registered trademark of Oracle Corporation, Redwood City, California.

Pentium® is a U.S. registered trademark of Intel Corporation.

UNIX® is a registered trademark of the Open Group.

Warranty

The material contained in this document is provided "as is," and is subject to being changed, without notice, in future editions. Further, to the maximum extent permitted by applicable law, Nimsoft Corporation disclaims all warranties. either express or implied, with regard to this manual and any information contained herein. including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Nimsoft Corporation shall not be liable for errors or for incidental or consequential damages in connection with the furnishing, use, or performance of this document or of any information contained herein. Should Nimsoft Corporation and the user have a separate written agreement with warranty terms covering the material in this document that conflict with these terms, the warranty terms in the separate agreement shall control.

Technology Licenses

The hardware and/or software described in this document are furnished under a license and may be used or copied only in accordance with the terms of such license.

Restricted Rights Legend

If software is for use in the performance of a U.S. Government prime contract or subcontract, Software is delivered and licensed as "Commercial computer software" as defined in DFAR 252.227-7014 (June 1995), or as a "commercial item" as defined in FAR 2.101(a) or as "Restricted computer software" as defined in FAR 52.227-19 (June 1987) or any equivalent agency regulation or contract clause. Use, duplication or disclosure of Software is subject to Nimsoft Corporation's standard commercial license terms, and non-DOD Departments and Agencies of the U.S. Government will receive no greater than Restricted Rights as defined in FAR 52.227-19(c)(1-2) (June 1987). U.S. Government users will receive no greater than Limited Rights as defined in FAR 52.227-14 (June 1987) or DFAR 252.227-7015 (b)(2) (November 1995), as applicable in any technical data.

Safety Notices

CAUTION

A CAUTION notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in damage to the product or loss of important data. Do not proceed beyond a CAUTION notice until the indicated conditions are fully understood and met.

WARNING

A WARNING notice denotes a hazard. It calls attention to an operating procedure, practice, or the like that, if not correctly performed or adhered to, could result in personal injury or death. Do not proceed beyond a WARNING notice until the indicated conditions are fully understood and met.

Contents

1 Installing the Unified Reporter

Introduction 6
Where to Install Unified Reporter 6
Java Virtual Machine Required 6
Install the Unified Reporter 7
Table 1. Database Configuration Options 11
Uninstall the Unified Reporter 16

Index

1 Installing the Unified Reporter

Introduction 6 Install the Unified Reporter 7 Uninstall the Unified Reporter 16

This chapter describes how to install the Unified Reporter for the Unified Monitoring Portal (UMP).

Introduction

Unified Reporter is an optional component that provides advanced reporting for Unified Monitoring Portal (UMP). You can run standard reports that are provided, or you can create your own reports in the Report Designer.

In order to use the Unified Reporter, you must set the Unified Reports permission in your Nimsoft Access Control Lists (ACLs).

Where to Install Unified Reporter

Typically UMP is installed on a robot under the main hub, which is the hub running nas, data_engine, discovery_server, and so on. However, UMP may be installed on its own hub and services such as nas or discovery_server be installed on another hub.

Although UMP components can be installed on any robot under the main hub (where Nimsoft Monitoring Server is installed and running), it is recommended to install the Unified Reporter on the same machine as the main hub.

Java Virtual Machine Required

In order to run the Unified Reports installer, you must have Java Virtual Machine (JVM) 1.5 or later installed on the machine. If JVM is not installed, or if the installer cannot find the installation location of JVM, you see this error:

No Java virtual machine could be found from your PATH environment variable. You must install a VM prior to running this program.

If JVM is not installed, install it and then proceed with the Unified Reports installation. If it is installed but the installer is not finding it, add the directory path for the JVM installation to your PATH environment variable.

Install the Unified Reporter

1 Double-click the InstallUR.exe file.

The InstallAnywhere Wizard opens.



2 Click Next.

3 Enter the path to your Nimsoft NMS installation. By default, NMS is installed in C:\Program Files\ Nimsoft, except in the case of 64-bit installations, where the default installation directory is C:\Program Files (x86)\ Nimsoft.

堰 UnifiedReporter	
	Choose Install Folder
 Introduction Choose Install Folder Nimsoft Server Information Pre-Installation Summary Installing Install Complete 	Please choose the destination folder for your NMS server installation. This installation needs to use the same folder. Where is NMS installed?
	C:\Program Files\Nimsoft
	<u>R</u> estore Default Folder Ch <u>o</u> ose
InstallAnywhere Cancel	Previous

4 Click Next.

5 Enter the name of the robot where the UMP components are installed.

🐙 UnifiedReporter		
		Nimsoft Server Information
 Introduction Choose Install Folder Nimsoft Server Information Pre-Installation Summary Installing Install Complete 	Enter the name of the robot The UnifiedReporter will be	that is running the wasp probe. distributed there.
	Robot name	UMP-†obot
InstallAnywhere Cancel		Previous <u>N</u> ext

6 Click Next.

7 If the robot running UMP is installed on a hub other than the main hub, enter the name of the hub. If left blank the installer assumes the robot running UMP is installed on the main hub.

堰 UnifiedReporter		
		Nimsoft Server Information
 Introduction Choose Install Folder Nimsoft Server Information Pre-Installation Summany Installing Install Complete 	If the robot that is run enter the hub name f	ning the wasp probe is on a different hub, here.
InstallAnywhere Cancel		Previous Next

8 Click Next.

The next several dialogs gather information to configure the database for Unified Reports. Table 1 lists the dialog names and the configuration options for each dialog.

Dialog Name	Configuration Options
Type of database installed	SQL ServerMySQLOracle
	NOTE : NMS 4.3 supports only SQL Server. Support for MySQL and Oracle will be available in later releases of NMS Server.
Database or SID	The name of the NMS database. The default for NMS is NimsoftSLM .
Location of the DB, and User name to access the DB	The host name or IP address of the database server and the user name to use to access the database.
User Password	User password to use to access the database.
Authentication type for MS SQL	There are two authentication types for SQL Server. Select the authentication type for the NMS database.Windows AuthenticationSQL Server Authentication
Port Number to access the DB	Port number to use to access the database. To use the default configuration, leave this blank.

 Table 1
 Database Configuration Options

9 Click Next to proceed through the database configuration dialogs.

After the port number dialog, the installer attempts to verify the database configuration.

🖫 UnifiedReporter	
	Nimsoft Server Information
 Introduction Choose Install Folder Nimsoft Server Information Pre-Installation Summary Installing Install Complete 	The database has been verified. NMS database information is complete, now enter configuration data for the NMS server.
InstallAnywhere	
Cancel	Previous Next

10 Click Next.

11 Enter the NMS Administrator password for the hub where the UMP	,
robot is installed.	

Nimsoft Server Information
Enter the password for the NMS user "administrator". Password:
Previous

12 Click Next.

You see a dialog with pre-installation information.

🐙 UnifiedReporter	
	Pre-Installation Summary
 Introduction Choose Install Folder Nimsoft Server Information Pre-Installation Summary Installing Install Complete 	Please Review the Following Before Continuing: Product Name: UnifiedReporter Install Folder: C:\Program Files\Nimsoft Disk Space Information (for Installation Target): Required: 60,110,300 bytes Available: 19,609,010,176 bytes
InstallAnywhere Cancel	Previous Install

13 If satisfied with the information, click **Install**. Otherwise, click **Previous** to return to earlier dialogs and edit the information.



14 Click Done.

You have installed Unified Reports. See the documentation for Unified Reports and for UMP for information about how to use Unified Reports.

Uninstall the Unified Reporter

Uninstall Unified Reports by executing the Unified Reports Uninstaller on the main hub server.

The uninstaller updates wasp's configuration file so that the Unified Reports web application is no longer available for configuration or startup.

The actual files (such as **jasperserver-pro.war**) must be manually removed from wasp's folder if this is required. The database tables supporting Unified Reports are not removed from NIS when Unified Reports is uninstalled.

堰 Uninstall_UnifiedReporter	
	Uninstall UnifiedReporter
 Introduction Uninstalling Uninstall Complete 	About to uninstall UnifiedReporter InstallAnywhere will remove the features that were installed during product installation. Files and folders created after installation will not be removed.
InstallAnywhere Cancel	Previous

Index

Α

administrator password, 13 authentication type, for database, 11

D

database authentication type (for MS SQL), 11 configuration, 10 location, 11 name or SID, 11 port number, 11 type, 11 user name, 11 user password, 11

Ε

environment variable, 6 errors, 6

Η

how to install, 7 hub name, 10 password, 13

I

installation
database configuration, 10
hub name, 10
instructions, 7
location, 6
NMS administrator password, 13
NMS location, 8
robot name, 9
uninstalling, 16
wizard, 7

InstallUR.exe file, 7 introduction, 6

J

Java Virtual Machine requirement, 6

L

location of database, 11 Unified Reporter, 6

Μ

MS SQL authentication type, 11

Ν

name of database, 11 hub, 10 robot, 9 NMS administrator password, 13 location, 8

Ρ

password administrator, 13 database, 11 path for NMS location, 8 PATH variable, 6 permissions, 6 port number, for database, 11

R

reports, types of, 6 requirements, 6 robot name, 9

S

SID for database, 11

Т

tables Database Configuration Options, 11

U

UMP administrator password, 13 hub name, 10 robot name, 9 Unified Reports permission, 6 uninstalling, 16 user name for database, 11 user password, for database, 11 Index